INSTRUCTOR'S GUIDE – STOP, LOOK, WAVE

INTRODUCTION

Background information

Each year, more than 1.2 million people die in traffic accidents and commercial vehicles are involved in 10% of these. That equals to more than 3,400 deaths per day. Moreover, the World Health Organization (WHO) estimates that, if nothing is done, the number will increase by 45% by 2030.

Safety. Our core value

Volvo Trucks has been focusing on safety since the start in 1927. We have a clear safety vision, Zero Accidents with Volvo Trucks, no Volvo truck is to be involved in a traffic accident. To reach this vision, we are continuously developing products and systems that prevent accidents from happening in the first place and ways of reducing the consequences if an accident does occur. But we want to do more.

Stop, Look, Wave

With the "Stop, Look, Wave" initiative, we want to make a real difference in traffic safety. We want to help children understand how to act safely in traffic and we want to spread the three magical words Stop, Look, Wave to as many children as we can. This message can make a life-saving difference.

HOW TO USE THE MATERIAL

This guide has been developed as a support to you, as an instructor, to carry out the "Stop, Look, Wave" activity. To further assist you, a kit with a number of components is available, described further in this document. In addition to the interactive story you are free to add other components such as a practical demonstration on the street mat and/or outside with a real truck. In other words, you choose the components that will best suit your target group and the time you have available.

Disclaimer

Please be advised:

Before conducting any training with children, ensure that you have parent or teacher approval, in writing if necessary. Be aware of - and follow - all applicable school safety policies and all local laws and regulations.

The training should be conducted in the presence of the teacher, or parents. Conduct the training with the children in a safe way, being particularly mindful of surrounding vehicles or traffic.

Limit the training to raising awareness of the importance of the "Stop, Look, Wave" message, and do not include any other messages, even those that may relate to road safety.

Thank you for your participation!

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TARGET GROUP

The main target group for this activity is school children, ages 6-10. If the children are older, you can still use all components in the kit but you will need to adapt the level and language to suit your target group.

PROFILE OF INSTRUCTOR

- For the interactive story: A Volvo Trucks representative, a Transport Company representative, a schoolteacher or an educator who:
 - o Is comfortable talking in front of an audience
 - o Enjoys meeting and interacting with children
- For the other parts of the kit: A Volvo Trucks representative or a Transport Company representative that in addition to the things mentioned above also:
 - Has interest in and good knowledge of trucks and safety
 - o Is skilled in reading people and situations, and able to adjust accordingly

COMPONENTS OF THE "STOP, LOOK, WAVE" KIT

Interactive story

The main purpose of the interactive story is to set the scene for further discussions about trucks and traffic safety. The story includes basic facts about trucks (what they do and how big they are), it explains that the truck driver might not always be able to see you due to limited visibility and clarifies how to best behave in various traffic situations.

The story is told by you (a script is available) and visualised through a PowerPoint presentation. To bring the story to life a mix of photos, illustrations, sound effects and animations are used. To further engage the children, the story has been made interactive. Therefore you, as the narrator, will continuously ask the children questions to move the story forward. In doing this, the children will need to think for themselves instead of being passively "fed" the information. The questions to ask and when to ask them are clearly described in the script. To move along in the story you click to the next slide when you are ready. On each slide, the animation and sound will loop until you are ready to move along.

To experience the full story make sure to have the necessary projection and sound equipment. In the unfortunate event of having a difficult time downloading or opening up the PowerPoint you can follow the instructions found in this document (see "Instructions to mount films for interactive story"). If you are still experiencing difficulties after going through the instructions or if you do not have a sound system and/or projector available there is a simpler second version of the story available. The second version has no animation nor sound, and it can be printed as hand-outs to the children. If the PowerPoint opens up but you are having trouble playing the films, unfortunately your computer might not be able to read the film format. The films are in a WMV format as this is the most common format for PowerPoint and PC. For further guidance please contact your local IT support.



Street mat

The purpose of the street mat is to further emphasise/develop the main messages of the interactive story. Use the mat with a toy truck and Playmobil figures to show examples of dangerous traffic situations and how to handle them. A recommendation on how to execute this exercise is available below (please see "Traffic situations to demonstrate on street mat").

You will need to print/produce the street mat prior to the activity. Final artwork is available as a separate file at Volvotrucks.com, Market Toolbox or Violin. The street mat should be printed on thick vinyl (approximately 900 g/sqm). If you would like a budget version of the mat it is possible to print it on four A3 size papers and taping them together to make one full size mat.

It is recommended to use one truck as well as at least two figures on bicycles, two pedestrians and one car. Below you will find the recommended items to use:

- Toy truck: FH Toy Truck 1:25, Item number 300015 in the Volvo Merchandise Webshop (www.volvomerchandise.com)
- Playmobil bikes + figures: Children with Crossing Guard, Product No. 5571. Playmobil car + figures: City Car, Product No. 5569 or Vet with car, Product No. 5532. Can be ordered in the Playmobil Online-Shop (www.playmobil.com).

Driver's licence

To emphasize the main message to the children, you can give them a "driver's licence" at the end of the activity. On one side of the driver's licence shows the three magical words, Stop, Look, Wave and on the other side the children can add a photo or draw a picture of themselves and fill in their personal details (name, surname, date of birth, date of issue and signature). You will need to print the driver's licence prior to the activity. Final artwork is available as a separate file at Volvotrucks.com, Market Toolbox or Violin.

Giveaways

If possible, hand out giveaways at the end of the interactive story. Examples of giveaways are books, reflectors, safety vests or similar traffic safety items that you can order from Volvo Merchandise.

Please note that at the end of the story the main character, Tim, delivers a brown box to the class with something in it. If you have no giveaway to hand out, this slide needs to be adjusted.

Outdoor exercise

If possible, have a real truck parked in the schoolyard for hands-on demonstrations of visibility limitations around it to stress the importance of making eye contact with the truck driver to ensure you are seen.

It is best to give children the opportunity to get into the driver's seat and experience the visibility first hand. A recommendation for how to execute this exercise is available below (see "Outdoor exercise schoolyard").

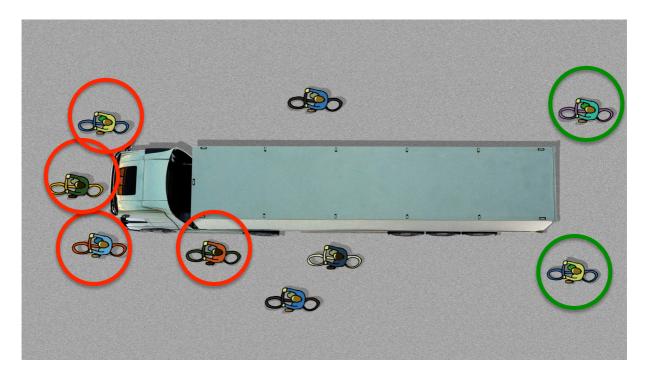


TRAFFIC SITUATIONS TO DEMONSTRATE ON STREET MAT

These situations can be demonstrated during or after the interactive story.

• Driver visibility

It is important for the children to know that even though they see the truck, the truck driver might not see them. Place the Playmobil figures in different places on the street mat, according to the image below. Ask the children questions about the different positions and the driver's visibility. Point out that the driver must lean over and use the mirrors to see all the people on the mat. The most difficult people to see are the three people in front of the truck. The person closest to the cab on the left side of the truck is also difficult to spot for the driver. The two people furthest back have the safest position.



Left turns

Talk about one of the most common accidents between a truck and a cyclist: which happens when the truck is turning left as in the image below and the cyclist is unseen. Demonstrate the truck's wide turning radius when turning left. The truck cannot make a left turn from the left curb, so it will move straight into the intersection before starting to turn. This can create confusion, as it might look like the truck will keep going straight and when it suddenly turns it creates a dangerous situation for the cyclist next to the truck. To get a hint of which direction the truck is going, it is important to look for the indicators. If they are blinking, the truck is about to turn. However, the driver could have forgotten to turn on the indicators, so inform the children to always stop at intersections and wait until the truck has passed before they move on. In many situations the truck is obliged to stop by law but it is always a good idea to be extra careful and stop as soon as they see the indicators blink or the truck turning. The children should stop behind the trailer to make sure they do not get in the way of the truck.





The magical words – STOP, LOOK, WAVE

Remind the children that if they are about to cross a street they should always use a pelican crossing or zebra crosswalk. They should STOP completely. They should LOOK around carefully. To the right, then to the left and then to the right again. Remind them to never enter the road if a vehicle is approaching. If a vehicle stops, the children should seek eye contact with the driver and WAVE to him or her. The child should then wait for the driver to wave back before he or she can cross the road safely. This to ensure that the driver has noticed them. Explain to the children that there might be smaller vehicles appearing from behind the larger vehicle on a street with more lanes going in the same direction. There might also be vehicles coming from the left, in the other lane. So make sure they know to be aware of this when crossing and to keep looking for other vehicles, not just the one they have just waved at.

OUTDOOR EXERCISE SCHOOLYARD

This exercise requires two instructors – one to guide the children inside the truck cab and one to guide the children outside the truck. In addition, a schoolteacher should participate in the exercise.

To get started, you will need:

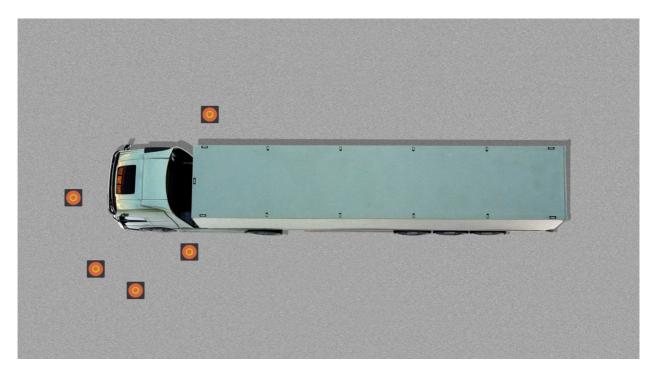
- One truck
- Five cones
- One stool/set of small steps to facilitate climbing into and out of the truck

Make sure everything is in place before the activity begins:

- The truck is positioned in a clear area so that you can safely walk around the vehicle.
- The cones must be positioned exactly at the limit of each area of visibility, see illustration below. The positions must be verified from the driver's seat in the cab. If the driver can see you standing at one of the cones they are positioned correctly. The cone placed behind the driver door is placed there for the children to line up alongside the trailer before getting to climb up into the cab.
- The stool/small steps are placed on the driver's side to help children enter and exit the truck safely.



Volvo Trucks. Driving Progress



Now that you are ready:

Divide the class in groups of six and ask two of the groups, i.e. twelve children, to follow you outside. (Remaining groups should wait for their turn inside.)

Once outside, give a short introduction explaining that you will now take a closer look at the truck, find out where the visibility is most limited and practice how to seek eye contact with the driver. Briefly go through the type of truck displayed (length and weight with and without load if it is a truck) and ask one group of six to stand in line beside the driver's door and the other group of six to join you for a walk around the truck. Ask the schoolteacher to stand by the driver's door to help the children enter and exit the truck to make sure no one trips, falls or jams a finger in the door. Emphasise that, for safety reasons, it is important that they pay attention to all instructions.

Inside the cab

Allow two children at a time to enter the cab. Once they are settled behind the steering wheel, the in-cab instructor briefly explains the controls and asks the children to look for their friends in the windows and mirrors. Make sure to point out the cones and explain the areas of limited visibility. When the group that remained outside has made their way around the truck, ask the children inside the cab to exit – remind them to climb out backwards. After that, the next two children in line enter the cab. Also allow the schoolteacher to climb into the cab.

Outside the cab

The group should take one turn around the vehicle for each "pair" that is inside the cab (i.e. three turns in total). While walking, repeatedly ask them if they can see their friends inside the cab and remind them to seek eye contact through the windows and mirrors. When they see their friends inside the cab, ask them to wave.

Make the following stops while walking around the truck:

- In front of the truck
- At the plastic cones
- At the rear wheels
- Behind the truck



Make sure they understand where the dangerous places are (the locations that the driver has difficulty to see) and emphasise that you should never stand there because you are less likely to be seen.

After three turns around the truck, the group walking around switches places with the group that has been inside the cab and the procedure is repeated.

In general, the activity should not take more than 30 minutes (i.e. when both groups and the schoolteacher have been inside and outside the truck). It is important to stick to the timing so that everyone gets the chance to climb into the cab and also experience the truck from the outside.

INSTRUCTIONS TO REMOUNT FILMS FOR THE INTERACTIVE STORY

In the unfortunate event that the films in the interactive story don't play well, they might need to be remounted. Please try the following (depending on your configuration and version of PowerPoint, this process could look slightly different):

- 1. Download the separate film or films from the same place where you got this Instructor's Guide (Volvotrucks.com, Market Toolbox or Violin)
- 2. Save the downloaded film/films in the same folder as the presentation on your local hard drive
- 3. Open the presentation in PowerPoint
- 4. Locate the slides with film: 3, 4, 6, 16, 17, 18, 23
- 5. Remove the "old" film (the one that doesn't play as it should) by clicking on the picture in slide and pressing delete
- 6. To remount the film, start by clicking "Insert"
- 7. Then click "Video"
- 8. Browse and select the film you have downloaded (and placed in the same folder as the presentation)
- 9. Click "Insert" to embed the film in the presentation
- 10. Adjust the size of the "film box" to fill the entire slide
- 11. Make sure that the film has the right settings by clicking "Playback". The following settings should be used:
 - Play Auto
 - Play in Full screen
- Special additional settings for film on slide 3, 4, 18 and 23: Repeat until click/sound stops 12. Save the presentation

Test-run the presentation to secure that it works properly. If more films need to be remounted follow the same procedure.

If you after going through the above instructions are still experiencing difficulties, use the simplified version of the story, without animations or sound. This version is also available for download at Volvotrucks.com, Market Toolbox or Violin.

PREPARATION

Preparation is key to a successful activity. To summarise the actions that need to be carried out before the "Stop, Look, Wave" activity, use the checklist below, as a basis and complement it with anything that is relevant to your situation.

□ Plan the visit together with the schoolteacher, i.e. explain the content of the activity and ask for advice about the difficulty level. Go through the timing and book an appointment. The



interactive story takes about 30 minutes to go through and the outside activity takes one hour in total for two groups of 12 children.

- Go through the interactive story (PowerPoint slides and script), so that you are comfortable and familiar with the content. Depending on the target group, make necessary adaptations to the script.
- Plan what traffic situations to demonstrate on the street mat, if used. Examples of situations to discuss will be found in this document. Look for the title "Traffic situations to demonstrate on street mat".
- □ Check if you can get a truck for the visit. If so, plan the outdoor exercise and go through the instructions together with a co-instructor and schoolteacher.
- □ Make sure you have the right equipment to show the PowerPoint presentation.
 - Computer
 - o Projector
 - o Screen
 - Sound system
- □ Acquire the material you will want to use for the activity:
 - o Print the driver's licence
 - Print/produce the street mat
 - o Order toy truck, Playmobil figures, bicycles and car for the street mat demonstration
 - Order giveaways (books, reflectors, safety vests or similar traffic safety items) from Volvo Merchandise to hand out the end of the visit

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